

Matt Stone

Web Application Developer & Support Champion

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Weston-super-Mare
United Kingdom

About Me

I'm a Web App Developer and an experienced Support Champion who has also worked as a Network Administrator supporting Windows, Mac and Linux users. I'm a fast learner and a natural problem solver with the ability to focus on finer detail to enable quick and innovative solutions to issues. I'm a native English speaker with excellent communication skills and am happy to travel domestically and internationally due to my love of visiting new places and meeting new people.

Education

Certificate of Higher Education in Business Information Technology
Solent University, Southampton, UK
July 2005

AVCE (Vocational A-Levels) in Business Studies & I.C.T
Weston College, Weston-super-Mare, UK
August 2002

Work Experience

Information Systems Manager
Purplex Marketing Ltd
January 2015 - Present

Responsible for maintaining and upgrading I.C.T infrastructures for all businesses within the Ascot Group as well as providing first-line help desk support to 50+ employees. I work as part of the web dev team building Wordpress plugins and themes and designed and implemented an automated Development, Staging and Production environment to improve efficiency and system redundancy.

Chief Code Guru
Rock & Scissor Enterprises Limited
March 2012 - January 2015 (2 years and 10 months)

Worked with clients on various web development projects including providing help desk support on existing web-based services. Created the CloudMonitor online temperature monitoring solution that provides real-time alerts via email, SMS and phone which is currently used by local restaurants such as Subway and Brean Leisure Park.

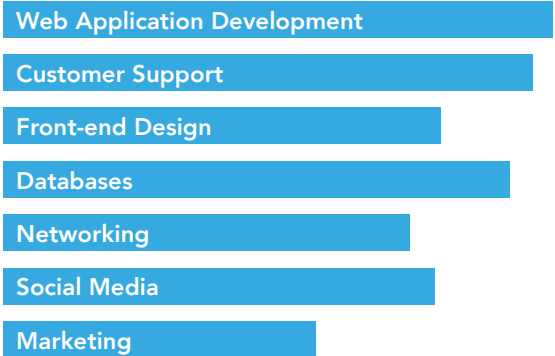
Technology Development Manager
Insight Data Ltd
March 2007 - March 2012 (5 years)

Provided front-line support using Zendesk for customers online, over the phone and face-to-face for the software solution Salestracker which I developed around Insight's B2B database for the construction industry. Implemented a Microsoft Active Directory based network and VoIP telephone system.

Customer Service Manager
Dixons Carphone plc (Southampton & Weston-super-Mare)
September 2001 - September 2008 (7 Years)

Skills

Expertise



Technologies



Environments



Learning



Interests

